M. B. A. Examination
April / May - 2003
Organizational Behaviour

Time : 2 Hours] [Total Marks : 50
[Weightage : 30%

NOTE : 1. ANSWER ANY FIVE QUESTIONS. ALL QUESTIONS CARRY EQUAL WEIGHTAGE.
2. YOUR ANSWER SHOULD NOT BE MORE THAN 4 PAGES.

Q.1 What is organizational commitment? What three components have emerged to help better explain the complexities of commitment?

Q.2 What is the major criticism of Hertzberg’s two factor theory of motivation?

Q.3 What are some techniques for improving upward communication?

Q.4 What are the major sources of interpersonal conflict?

Q.5 What are two ways to make and maintain self-management teams’ effectiveness?

Q.6 Summarize the five basic steps of the overall performance system of MBO.

Q.7 What is the difference between classical and operant conditioning?

Q.8 What is the GLOBE project? What cultural dimensions have been identified by the GLOBE researchers.

Q.9 What are some styles of charismatic leadership? What do they mean?

Q.10 How do cultures develop? What four steps commonly occur?

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