Seat No. : _______________

MC-I-11
April-2007
Organizational Behaviour with Business Management (Optional)

Time : 3 Hours] [Max. Marks : 100

Instruction : All questions carry equal marks.

1. Establish the relevance of Organizational Behaviour in the context of globalization in the Indian organizations.

OR

Explain the nature of OB as a field of knowledge and practice. Give one example where OB can help improve the performance of the organization.

2. Explain any four :
   (1) Work Motivation.
   (2) Social Perception.
   (3) Socialization.
   (4) Functions of Attitude.
   (5) ‘Big Five’ of personality.

3. Answer any four :
   (1) What are judgmental heuristics? How do they affect decision making?
   (2) Characteristics of effective feedback in communication.
   (3) Advantages and disadvantages of conflicts in organization.
   (4) Types of a person’s power in the organization.
   (5) Good and Bad aspects of stress in work organization.

4. Answer any two :
   (1) What is Leadership? Are leaders born or made? What are the traits of charismatic leaders?
   (2) Define Organization Development (OD). What are the key features of OD?
   (3) What is informal organization? What is ‘Grapewine’? Is gossip good for an organization?

5. Explain any two :
   (1) National Culture and Organizational Culture.
   (2) Halo Effect and Stereotyping.
   (3) Groups and Teams.