Instructions: (1) All questions carry equal marks.
(2) There are five questions in question paper.

1 (a) What is Organizational Behaviour? Explain briefly the fundamental concepts of Organisational Behaviour.
(b) Discuss the supportive and collegial models of Organisational Behaviour.

OR

1 (a) Explain the importance of communication and discuss personal and semantic barriers affecting communication.
(b) Explain the importance of status and describe various status symbols.

2 (a) Bring out the similarities and differences between Maslow and Herzberg's models.
(b) Explain Victor Vroom's expectancy model of motivation.

OR

2 (a) Explain the importance of economic incentive system and discuss briefly profit sharing and gain sharing.
(b) Discuss Fiedler's contingency model of leadership.

3 (a) What is participation? Discuss any three programmes of participation.
(b) What is job satisfaction? Discuss elements of job satisfaction.

OR

3 (a) What is Quality of Work Life? Differentiate Job Enlargement and Job Enrichment.
(b) What is conflict? Discuss effects of conflict.
4  (a) Why does informal organization emerge? Discuss benefits of informal organisation.
(b) Write a detailed note on Matrix Organisation.

OR

4  (a) What is counselling? Discuss functions of counselling.
(b) Why do employees resist change? Explain.

5  Write short notes on: (any two)
   (i) Economic and Psychological contract
   (ii) Rumour as an informal communication
   (iii) Types of power
   (iv) Job involvement and Organization commitment.